


1. Task Number 080110CNE3044		2. Investigator's ID 9085		EPIDEMIOLOGIC INVESTIGATION REPORT
3. Office Code 810	4. Date of Accident YR MO DAY 2007 12 21	5. Date Initiated YR MO DAY 2008 01 14		
6. Synopsis of Accident or Complaint UPC There were no injuries when the permanently installed battery and battery compartment of a digital portable media player melted and smoldered while being charged. Smoke produced during the incident activated a residential fire alarm, alerting the complainant to the incident. The media player and a wooden chair damaged during the incident were transported outside the house, and the incident was not reported to the fire department. Property damage was limited to the media player and chair and the incident was not reported to the fire department.				
		FR/PRVLR NOTIFIED		5/12/09 <i>ARM</i>
		COMMENTS: <input checked="" type="checkbox"/> YES <input type="checkbox"/> NO <input type="checkbox"/> OVERRULED: <input type="checkbox"/> ATTACHED		
City [REDACTED]		9. State NY		
10B. Trade/Brand Name I-POD		10C. Model Number 4 GB NANO		
10. Name and Address [REDACTED] COMPUTER, INC. Infinite Loop Cupertino, CA 95014				
11A. Second Product 557 - Computers (equipment And Elec		11B. Trade/Brand Name UNKNOWN		11C. Model Number UNKNOWN
11D. Manufacturer Name and Address NONE				
12. Age of Victim 27	13. Sex 2 - Female	14. Disposition 0 - No Injury	15. Injury Diagnosis 70 - No Injury	
16. Body Part(s) Involved 99 - NO INJURY	17. Respondent 1 - Victim/Complainant	18. Type of Investigation 2 - Telephone	19. Time Spent (Operational / Travel) 11 / 0	
20. Attachment(s) 9 - Multiple Attachments		21. Case Source 07 - Consumer Complaint		22. Sample Collection Number
23. Permission to Disclose Name (Non NEISS Cases Only) <input type="radio"/> Yes <input type="radio"/> No <input checked="" type="radio"/> Verbal <input type="radio"/> Yes for Manuf. Only				
24. Review Date 03/31/2008	25. Reviewed By 9093		26. Regional Office Director Beverly J. Kohen	
27. Distribution Cumberland, Catherine; Lytle, Lori-Ann; Kessler, Charles			28. Source Document Number I0810047A	

01/17/2007 01:44:28

Name = Tami Mooney
 Address = [REDACTED]
 City = Portland
 State = Oregon
 Zip = [REDACTED]
 Email = [REDACTED]
 Telephone = [REDACTED]
 Name of Victim = Haylie Mooney
 Victim's Address = [REDACTED]
 Victim's City = Portland
 Victim's State = Oregon
 Victim's Zip = [REDACTED]
 Victim's Telephone = [REDACTED]



Incident Description: Purchased a 4Gig Nano ipod as a ch... My daughter plugged it into our USB port correctly, came back in a bit, picked up the unit to see the progress of song downloads....I unit burned some how and was hot enough her hand was burned!! Apple did not care, someone must protect out children!! This could have burned down our home or sent my daughter to the Emergency room. I spend over 2 hours on the phone with different levels of management and could find NO ONE concerned for my child or any others....please help!!

Victim's age at time of incident = 12
 Victim's sex = Female
 Date of incident = 12/26/07
 Product involved = Apple iPod Nano 4 gig
 Product brand name/manufacturer = Apple
 Manufacturer street address = 1 Infinite Loop
 Place where manufactured (City and State or Country) = Cupertino, CA 95014
 Product involved still available = No
 Product model and serial number, manufacture date = note available, dangerous product is out of our home
 Date product purchased = November 2006
 Name Release = Release name to the manufacturer and public